



NATURAL AND STRUCTURED SURFACES			
CLEANING CEMENT-BASED GROUT AFTER INSTALLATION	TYPE OF DETERGENT	PRODUCT	MANUFACTURER
	Acid detergent	CEMENT REMOVER	FABER CHIMICA
		KERANET	MAPEI
		DETERDEK	FILA
PROCEDURE *	Residues of cement-based grouts containing resin or latex must be removed immediately with a sponge. Rinse with plenty of water. To remove hardened grout (within 7 days from installation), use an acid detergent for after-installation cleaning, diluted in water in accordance to the manufacturer's instructions. Apply and rub with a motorised brush or broom. Rinse thoroughly with clean water. Soak up liquid with a rubber-coated squeegee, clean cloths or liquid remover. Repeat cleaning and rinse twice with clean water. Allow to dry.		
CLEANING EPOXY-BASED GROUT AFTER INSTALLATION	TYPE OF DETERGENT	PRODUCT	MANUFACTURER
	Alkaline detergent	EPOXY REMOVER	FABER CHIMICA
		FILA CR 10	FILA
PROCEDURE *	Wash the floor with a mildly acid or neutral cleaning solution, diluted in water as indicated by the manufacturer. Rub vigorously with a motorised brush or broom. Rinse thoroughly with clean water. Soak up liquid with a rubber-coated squeegee, clean cloths or liquid remover. Repeat cleaning and rinse twice with clean water. Allow to dry.		
ROUTINE CARE	TYPE OF DETERGENT	PRODUCT	MANUFACTURER
	Neutral detergent	FILA CLEANER	FILA
		FLOOR CLEANER	FABER CHIMICA
PROCEDURE *	Wash the floor with a neutral detergent, diluted in water as indicated by the manufacturer. Never use wax-based products or gloss-enhancers. Rinse thoroughly with clean water and allow to dry.		
REMOVAL OF COLOURED STAINS (wine, fruit, coffee, nicotine)	TYPE OF DETERGENT	PRODUCT	MANUFACTURER
	Multipurpose detergent	COLORED STAIN REMOVER	FABER CHIMICA
		PS 87	FILA
PROCEDURE *	Apply directly to the stain and allow to soak, for the time and in the concentration indicated by the manufacturer. Rinse thoroughly with clean water. If the stain remains, repeat.		
REMOVING GLOSSY / MATT MARK	TYPE OF DETERGENT	PRODUCT	MANUFACTURER
	Multipurpose detergent	TILE CLEANER	FABER CHIMICA
		PS 87	FILA
PROCEDURE *	Apply directly to the stain and allow to soak, for the time and in the concentration indicated by the manufacturer. Remove residue with a moist sponge. If the stain remains, repeat		

If dirt residue cannot be removed using standard detergents, refer to the following table:

TYPE OF DIRT	SOLUTION	DETERGENTS	MANUFACTURER
Inorganic stains			
coal, lime efflorescence, plaster, metallic marks, rust, pencil (graphite), natural paints.	ACID	DETERDEK CEMENT REMOVER	Fila Industria Chimica S.p.A. Faber Chimica
Macchie organiche			
traces of rubber (soles of shoes, tyres)	ALKALINE	FILA PS/87 TILE CLEANER	Fila Industria Chimica S.p.A. Faber Chimica
coca cola, coffee, wine, beer, ice-cream, animal and vegetable oils and fats, mustard, ketchup, mayonnaise, jam, hair dye, shampoo, lipstick, chewing-gum, marker pen ink	ALKALINE	FILA PS/87 TILE CLEANER	Fila Industria Chimica S.p.A. Faber Chimica
Macchie sintetiche			
silicone and machine oils, silicone, resins, varnish, lacquer, bitumen, candle wax, paint, tar, india rubber, adhesive tape residues	SOLVENT	FILASOLV ACETONE DILUENTE NITRO	Fila Industria Chimica S.p.A. In Commercio In Commercio
Specific cases			
TYPE OF DIRT	DETERGENTS	CLEANING METHOD	
Specific stains			
removal of protective waxes	DETERDEK (Fila) TILE CLEANER (Faber)	For the elimination of wax residues use acid cleaning, scrubbing vigorously with a scotch-brite buffer until complete removal of the solid material. If silicone haloes remain, apply filasolv, leaving it to act until it has completely evaporated. Rinse thoroughly with hot, clean water.	
round suction cap marks	FILA HOBBY (Fila) PS/87 (Fila)	Use the specific nozzle (for fila hobby) to spray the detergent onto the marked tile and leave to act for a few seconds (never until completely dry). Scrub vigorously with a damp scotch-brite buffer and rinse thoroughly with hot, clean water.	
Macchie Resistenti			
all inorganic stains (see above) not removed with DETERDEK	PH ZERO (Fila Industria Chimica)	Ph zero is a stronger acid than deterdek and therefore has a more aggressive action against inorganic stains. <u>Only for use in cases which are deemed to be extreme, after trying repeatedly with deterdek.</u>	
all organic stains (see above) not removed with ps/87	DRASTIC (Fila Industria Chimica)	Drastic is a stronger alkaline product than ps/87 and so has a more aggressive action against organic stains. <u>Only for use in cases which are deemed to be extreme, after trying repeatedly with ps/87.</u>	

Detergent manufacturers: